



VACUFLEX

Area of Validity: Central Warehouse (Dornhofstraße 89 | 63263 Neu-Isenburg)

Location: Central Warehouse Ocono VACUFLEX
Dornhofstraße 89 | 63263 Neu-Isenburg | Germany



In order to ensure the smooth transportation of goods, these guidelines must be observed. Please forward these guidelines to the forwarding agents!

Please note that our warehouse in Neu-Isenburg is currently not staffed all day. It is therefore absolutely necessary to contact us in advance, as otherwise the truck driver will be faced with locked doors or will not be able to leave the premises after entering.

The site is secured with a barrier that only opens automatically when you enter. **Exiting the premises is only possible with a coin to open the barrier!**

This will be handed over to the driver by our colleagues after loading and unloading.

Registration: Every delivery or collection must be **registered at least 1 working days** (Mon - Fri) **in advance.**

Contact Details: Shipping Office

T: [+49 \(0\) 6105 9339-11](tel:+4906105933911) | E: logistic.vacuflex@ocono.com

Opening Hours: Monday – Friday | 7.00 a.m. – 4.45 p.m.

The entire site is **no longer accessible** on **Saturdays** and **Sundays!**

Requirements for the acceptance of goods

- Delivery documents and pallet labeling must be clear and consistent
- Pallets or storage spaces must be freely accessible (other pallets, lashing straps, packaging material etc. must not be in the way)
- Extreme protrusions or extreme overhangs of the load on a pallet are not permitted
- Pallets and packaging material must be clean, dry and free from soiling (oil, mold, mildew stains, odor)
- Acceptance only of intact pallets; broken pallet boards, missing or twisted blocks are not permitted
- Packaging film must not be loose or hanging down
- Hazardous substances must be clearly labeled
- Temporary storage of hazardous substances (not intended for Ocono VACUFLEX) is not permitted, not even for the purpose of shunting work
- Unloading must take place at the ramps (due to risk of damage caused by weather conditions)

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Collection

- Loading and securing for transportation is not carried out by Ocono VACUFLEX

Rules of conduct on the company premises

- Maximum speed on the entire company premises 8 km/h
- Vehicle must be secured against rolling away with a chock
- The driver must comply with all measures for securing the vehicle and trailers
- Before driving off, the driver must check that no loading and unloading work is taking place
- High visibility vest and safety shoes are mandatory on the company premises
- Communicate with the driver in German or English
- Smoking is only permitted in designated areas
- All instructions such as health and safety guidelines of the respective operating site must be followed

